

From: [Human Resource Management-KU](#)
To: [KU Lawrence Faculty and Staff](#)
Subject: Unemployment Fraud
Date: Wednesday, June 17, 2020 4:21:06 PM
Attachments: [image001.png](#)

KU Employees,

Criminals are finding many ways to take advantage of the COVID-19 pandemic, including filing fraudulent unemployment claims using stolen personal information. In these cases, the employee may receive notice that their employer has filed unemployment on their behalf.

If you receive an unemployment notice that you were not aware of or didn't initiate, please contact KU Human Resource Management at hrdept@ku.edu and Employee Relations staff will alert the necessary State of Kansas personnel to stop the benefit.

KU Human Resource Management routinely verifies applicants who apply to the Kansas Department of Labor for unemployment to determine if they are indeed a current or former employee. If the employee is a current (active) employee, then the University will notify the individual and determine if the application is legitimate or fraudulent. If the claim appears to be fraudulent, the University, with the employee's consent, will alert the State of Kansas.

Along with KU Chief Information Security Officer Julie Fugett, I remind you to be on guard for phishing and other cyber-attacks. Criminals are exploiting the uncertainty and fear surrounding this unprecedented health crisis. Protect yourself by:

- **Being vigilant:** If you receive a notification you didn't expect — from the university, a government agency, a bank, etc. — contact the organization immediately using a phone number or email listed on their website. Don't reply or use contact information in the email, as it may be fake. If you get suspicious emails to your KU address, send them to abuse@ku.edu. Contact KU IT Customer Service center at 785-864-8080 or itcsc@ku.edu if you have security concerns related to KU systems or data.
- **Being proactive:** Change passwords for your online accounts on a regular basis, or if you get unusual notifications or see suspicious activity. Use complex passwords. Use multifactor authentication whenever possible on personal accounts. KU requires [Duo multifactor authentication](#) for access to campus systems.

The National Cybersecurity Alliance provides additional [information and tips](#) for protecting yourself.

Contact Human Resource Management at hrdept@ku.edu if you receive notification of unemployment benefits you did not file for through the Kansas Department of Labor. To learn more about the fraudulent claims in Kansas, [read the notice](#) from the Kansas Office of Information Technology services. If you are interested in learning more, the Kansas Department of Labor website has [more information](#) about unemployment benefits and fraudulent claims.

Thank you,

Julie

Julie A. Thornton

[Director of Employee Relations](#)

Human Resource Management

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University of Kansas

