From: Human Resources - Benefits
Sent: Friday, January 6, 2017 12:51 PM
Subject: Benefit Updates: SEHP Newsletter and 2017 HealthQuest

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**Benefit Updates**

**State Employee Health Plan (SEHP) Employee Newsletter & 2017 HealthQuest Program**

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**SEHP Employee Newsletter – and Optum Bank Information**

The 1st quarter 2017 newsletter can be found here: [http://www.kdheks.gov/hcf/sehp/download/EmployeeNews-1stQuarter-2017.pdf](http://www.kdheks.gov/hcf/sehp/download/EmployeeNews-1stQuarter-2017.pdf). Included in this newsletter is information about **phishing schemes from Optum Bank**. For faculty and staff with Health Savings Accounts (HSAs) with Optum, please note that fraudulent activity on the OPTUM Bank HSA has impacted 3 employees at another Kansas Board of Regents (KBOR) university. And, other KBOR universities have reported that some HSA contributions have not been deposited into Optum Bank Accounts. We strongly encourage employees with an HSA with Optum Bank to check their account balances immediately and throughout the year. If discrepancies are found with the transactions listed, please contact Optum Bank at 877-470-1771. If unable to get discrepancy resolved with Optum Bank, contact KDHE.SEHPData@ks.gov

**2017 HealthQuest Updates**

*HealthQuest is a wellness rewards program that is part of the SEHP. For more information, click here.*

Faculty and staff enrolled in the SEHP may have received two emails related to 2017 HealthQuest program dated January 4th (from Laurie Knowlton with the SEHP) and January 5th (from Lori Bohnenstiehl with Cerner). Those emails are legitimate. SEHP confirmed they are working to fix links that are broken or that are displaying security issues.

In the meantime, please use this updated website link for the 2017 HealthQuest portal: kansashealthquest.cernerwellness.com

**Guide - How to Create a HealthQuest Account**

Need phone assistance? Please call 1-888-275-1205 and dial option 3.

*HealthQuest has been receiving calls about an error message employees receive that their date of birth is not correct. The most common reason for this error is because after the employee ID you need to make sure you add EE or SP. Once you do that and fill in all other areas of the form you should be able to register.*

*Employees: Enter 11 digit Employee ID followed by EE. Your employee ID* is a letter followed by 10 numbers.
For example your ID would be J0000012345EE. * To find your State of Kansas ID (SOKS ID), which is different from your KU ID, please review your paystub.

Spouses (enrolled in the SEHP) Enter: Your Spouse’s 11 digit Employee ID + followed by SP. The Employee ID* is a letter followed by 10 numbers. For example your spouse member ID would be J0000012345SP

**Biometric Health Screening Information**

Three ways to obtain biometric numbers - attend free screening events on campus, order an at-home screening kit, or submit biometric results verified by your physician.

**Guide to schedule a biometric screening in new HealthQuest portal**

Biometric screening appointments are available using the new HealthQuest website or by the phone, 1-888-275-1205 Option 3.

- KU On-Campus Biometric Screening Schedule: Jan 19-20, Feb 6-7, Apr 4-5, May 4-5, Aug 21-22, Sep 11-12, Oct 5-6, and Nov 7.
- Click here for statewide schedule.

**2017 HealthQuest Program**

Beginning January 1, 2017, employees enrolled in the medical portion of the SEHP have an opportunity to earn credits by participating in wellness activities offered through HealthQuest. Those who complete a required health assessment questionnaire worth 10 credits and earn an additional 30 credits by December 31, 2017, for a total of 40 credits, will receive a $480 annual discount on the medical plan premium for Plan Year 2018.

**Earning Your Credits** - Employees and covered spouses can earn credits in 2017 and receive the HealthQuest premium discount. Additionally, employees and covered spouses enrolled in Plan C can earn additional employer HSA contributions. Here are 2017’s Plan A and Plan C incentive guides.

Additional Information can be found in the January HealthQuest Newsletter: [http://www.kdheks.gov/hcf/healthquest/documents.htm](http://www.kdheks.gov/hcf/healthquest/documents.htm)

**Reminders:**

- Please remember that emails will come directly to you from vendors SEHP has chosen to use. For example you may receive messages from vendors such as Castlight and Rx Savings Solutions. These will not have state email addresses.
- KU Benefits is updating our KU HRM website daily with information received from State Employee Health Plan/HealthQuest. For more information, please click here.

If you have questions, please contact Benefits at 785-864-7402 (Benefits Hotline); stop by 150 Carruth O’Leary between 8:00 am to 5:00 pm, M-F; or email [benefits@ku.edu](mailto:benefits@ku.edu)