

 Information Technology University of Kansas Job Title Definitions		
Job Family Definition: Provides functional and/or technical support of software and hardware in the conceptualization, creation, development, implementation, use, management, and storage of technology and computing for research and/or instruction.		
Title	Description	Required Qualifications
Support & Operations		
IT Technology Specialist A-07 (\$33,297 - \$48,281) Job Code: 000354	Under general supervision, provides initial point of contact for technical customer support campus-wide. Documents issues in ticketing system. Assigns tickets as necessary.	High School Diploma/ GED and one year of relevant experience.
IT Support Technician A-08 (\$36,710 - \$55,065) Job Code: 000380	Under general supervision, performs duties maintaining computer hardware and software operations. Provides Tier I technical customer service support at specified department.	High School Diploma/ GED and two years of relevant experience.
IT Support Technician Sr A-09 (\$41,299 - \$61,948) Job Code: 000330	Under moderate supervision, tests and troubleshoots hardware and/or software problems, makes repairs. May supervise or provide leadership to staff.	High School Diploma/ GED and three years of relevant experience.
Project Management		
IT Project Coordinator A-09 (\$41,299 - \$61,948) Job Code: 000344	Under general supervision, coordinates administrative projects or activities that require a high degree of specialized knowledge. Conducts research, provides data, makes recommendations, and implements solutions to achieve goals and objectives.	High School Diploma/ GED and three years of relevant experience or an Associate's degree and one year of relevant experience or a Bachelor's degree.
IT Project Manager A-11 (\$53,546 - \$82,997) Job Code: 000345	Under moderate supervision, manages, develops, directs and evaluates IT-related projects and plans, utilizing accepted project management methodologies. Creates project life cycles, budgets, resource requirements, change management processes, risk management analyses, key milestones, communication mechanisms, test plans, and deliverables.	High School Diploma/ GED and five years of relevant experience or an Associate's degree and three years relevant experience or a Bachelor's degree and one year of relevant experience.
IT Program Manager A-12 (\$61,578 - \$95,447) Job Code: 000575	Manages, directs and evaluates a program, consisting of multiple inter-related projects and plans, utilizing accepted program management methodologies, processes and documentation. Works closely with executive stakeholders of the program to determine project prioritization and program resource needs. Develops and monitors the budgets and expenses for projects within the program. Formulates, develops, and executes meaningful measures for program performance, program reporting, work plan, compliance, and annual reports of the overall program. Provides guidance for Project Managers assigned to projects within the program. May be assigned projects outside of program. May provide supervision.	High School Diploma/ GED and seven years of project management experience or an Associate's and five years of project management experience or a Bachelor's degree and three years of project management experience. Project Management Professional (PMP) certification from PMI.

Analysis		
IT Analyst A-10 (\$47,493 - \$71,240) Job Code: 000331	Under general supervision, analyzes and evaluates major organizational activities/problems and prepares documentation for the proposed solutions. Consults with end-users to determine hardware, software, or system functional specifications.	High School Diploma/ GED and four years of relevant professional experience or an Associate's degree and two years relevant professional experience or a Bachelor's degree.
IT Analyst Sr A-11 (\$53,546 - \$82,997) Job Code: 000333	Under minimal supervision, analyzes and evaluates major organizational activities/problems and develops designs to provide optimal solutions to more complex projects. Consults with stakeholders to determine hardware, software, or system functional specifications. May supervise or provide leadership to staff.	High School Diploma/ GED and five years of relevant professional experience or an Associate's degree and three years relevant professional experience or a Bachelor's degree and one year of professional experience.
Programming		
IT Assistant Programmer A-10 (\$47,493 - \$71,240) Job Code: 000337	Under general supervision, works as an entry-level programmer. Design, document, test, or modify computer programs or operating systems.	High School Diploma/ GED and four years of relevant professional experience or an Associate's degree and two years of relevant professional experience or a Bachelor's degree.
IT Associate Programmer A-11 (\$53,546 - \$82,997) Job Code: 000341	Under moderate supervision, works within a standards- based collaborative team environment to contribute code, provide technical support and development expertise to various development projects and computer applications/operating systems.	High School Diploma/ GED and five years of relevant professional experience or an Associate's degree and three years of relevant professional experience or a Bachelor's degree and one year of relevant professional experience.
IT Senior Programmer A-12 (\$61,578 - \$95,447) Job Code: 000351	Under minimal supervision, works within a standards-based collaborative team environment to contribute code, provide technical support and development expertise to various development projects and applications. Develops code, maintains, and supports software and applications independently or as a member of a small standards-based team while continuously seeking methods for automation, efficiency, and security conscious development. May supervise or provide leadership to staff.	High School Diploma/ GED and seven years of relevant professional experience or an Associate's degree and five years of relevant professional experience or a Bachelor's degree and three years of relevant professional experience.

<p>IT Architect A-13 (70,815 - \$109,764)</p> <p>Job Code: 000335</p>	<p>Serves in a lead role in the conceptualization, development, and implementation of highly complex, integrated systems. Develops system design to provide optimum solution to complex projects. Prepares flow charts, diagrams, and detailed program specifications to describe and document the proposed system. Works with users to coordinate installations of systems. Acts as senior consultant and mentor to IT engineers, developers, administrators, or analysts, providing advice and in-depth consultation on complex systems analysis and design requiring advanced techniques.</p>	<p>High School Diploma/ GED and ten years of relevant professional experience or an Associate's degree and eight years of relevant professional experience or a Bachelor's degree and six years of relevant professional experience.</p>
Engineering		
<p>IT Technician A-10 (\$47,493 - \$71,240)</p> <p>Job Code: 000332</p>	<p>Under direct supervision, monitors, troubleshoots and tests IT systems. Provides highly technical skills in the installation, repair and maintenance of all systems in operation and participates in the implementation of new systems and upgrades.</p>	<p>High School Diploma/ GED and four years of relevant professional experience or an Associate's degree and two years of relevant professional experience or a Bachelor's degree.</p>
<p>IT Engineer A-11 (\$53,546 - \$82,997)</p> <p>Job Code: 000343</p>	<p>Under moderate supervision, provides advanced technical expertise in the development, coordination and analysis of IT systems. Responsible for working and assisting with the engineering, integration, implementation, and operation of campus information technology hardware and software infrastructure. May develop and use advanced and innovative approaches to developing technology solutions.</p>	<p>High School Diploma/ GED and five years of relevant professional experience or an Associate's degree and three years of relevant professional experience or a Bachelor's degree and one year of relevant professional experience.</p>
<p>IT Engineer Sr A-12 (\$61,578 - \$95,447)</p> <p>Job Code: 000388</p>	<p>Under minimal supervision, responsible for the engineering, integration, implementation, and operation of campus information technology infrastructure to meet requirements for campus electronic services such as ERP, security, student and other mission critical systems using advanced approaches to developing technology solutions. May supervise or provide leadership to staff.</p>	<p>High School Diploma/ GED and seven years of relevant professional experience or an Associate's degree and five years of relevant professional experience or a Bachelor's degree and three years of relevant professional experience.</p>
Information Security		
<p>IT Security Analyst Sr A-11 (\$53,546 - \$82,997)</p> <p>Job Code: 000346</p>	<p>Under general direction, performs all procedures necessary to ensure the safety of information systems assets and to protect systems from intentional or inadvertent access or destruction. Conducts accurate evaluation of the level of security required. Must be able to weigh business needs against security concerns and articulate issues to management.</p>	<p>High School Diploma/ GED and five years of relevant professional experience or an Associate's degree and three years of relevant professional experience or a Bachelor's degree and one year of relevant professional experience.</p>

<p>IT Security Auditor Sr A-11 (\$53,546 - \$82,997)</p> <p>Job Code: 000347</p>	<p>Under general direction, audits the most complex new and existing information systems applications to ensure that appropriate controls exist, that processing is efficient and accurate, and that information systems procedures are in compliance with corporate standards. Competent to work at the highest level of all phases of information systems auditing.</p>	<p>High School Diploma/ GED and five years of relevant professional experience or an Associate's degree and three years of relevant professional experience or a Bachelor's degree and one year of relevant professional experience.</p>
<p>IT Security Engineer Sr A-12 (\$61,578 - \$95,447)</p> <p>Job Code: 000349</p>	<p>Under general direction, involved in the full life cycle of network security management. Responsible for firewall configuration, maintenance, monitoring and other various network security measures. Performs security assessments and reviews networking initiatives for security compliance. Evaluates and recommends security products for various platforms in the networking environment. Educates users about network security policies and consults on security issues.</p>	<p>High School Diploma/ GED and seven years of relevant professional experience or an Associate's degree and five years of relevant professional experience or a Bachelor's degree and three years of relevant professional experience. Requires CISSP.</p>
<p>IT Security Compliance Manager A-12 (\$61,578 - \$95,447)</p> <p>Job Code: 000348</p>	<p>Responsible for all activities relating to the audit of information systems procedures and systems. Develops information systems control guidelines. Provides supervision of assigned staff. Assigns work to personnel and directs their activities. Reviews and evaluates work and prepares performance reports. Consults with and advises other sections regarding internal controls and security procedures. Must be able to weigh business needs against security concerns and articulate issues to management.</p>	<p>High School Diploma/ GED and seven years of relevant professional experience or an Associate's degree and five years of relevant professional experience or a Bachelor's degree and three years of relevant professional experience. One year of supervisory experience. Requires CISSP.</p>
<p>IT Security Officer A-14 (\$83,344 - \$133,351)</p> <p>Job Code: 000350</p>	<p>Serves as a member of the Senior IT Leadership Team and directly reports to the CIO. This position is responsible for providing leadership in information security for KU. The Security Officer is given considerable latitude and independence to organize and manage projects, resources (fiscal and personnel), and activities in a robust and evolving technical environment.</p>	<p>Bachelor's degree and seven years of relevant professional experience. Two years of supervisory or management experience. Requires CISSP.</p>
Technology Leadership		
<p>IT Technology Coordinator A-10 (\$47,493 - \$71,240)</p> <p>Job Code: 000352</p>	<p>Under minimal supervision, provides front-line supervisory support and management to staff in a particular area of responsibility within a unit. Manages, designs, and/or leads campus locations or public lab space to improve technology management and design to best serve the user. Provides services and long term strategies in hardware, software, mobile device support, and/or classroom technology for deployment and maintenance. Works as a liaison with an assigned school or unit. May coordinate and provide training to faculty and/or staff using classroom technologies. May serve as system administrator of a purchased system with a delivered application design to ensure that the environment includes adequate support for services, application and web functionality.</p>	<p>High School Diploma/ GED and four years of relevant professional experience or an Associate's degree and two years of relevant professional experience or a Bachelor's degree.</p>

<p>IT Technology Manager A-12 (\$61,578 - \$95,447)</p> <p>Job Code: 000353</p>	<p>Under general direction, provides managerial/supervisory oversight to a department. Manages projects focused in different areas such as infrastructure and installation management for all telecommunication networks, application development, implementation, support and/or integration. Participates in collaborative activities and serves as a subject matter expert in the assigned area. Provides technical direction, configuration and/or design leadership, project management, analysis, development and ongoing maintenance and support of projects/systems, and/or repairs. Reviews code generated by the project team to ensure architectural/code standards are included/met. May supervise staff.</p>	<p>High School Diploma/ GED and seven years of relevant professional experience or an Associate's degree and five years of relevant professional experience or a Bachelor's degree and three years of relevant professional experience. One year in a supervisory and/or progressively responsible management role.</p>
<p>IT Assistant Director A-12 (\$61,578 - \$95,447)</p> <p>Job Code: 000573</p>	<p>Under general direction, provides managerial/supervisory oversight to multiple departments within IT. Responsible for assisting the IT Associate Director and IT Director in providing technical direction, mentoring, customer relations, and project management support. This position operates with a significant degree of autonomy and may work closely with high-level administrators.</p>	<p>Bachelor's degree and three years of relevant experience. Supervisory experience is required.</p>
<p>IT Associate Director A-13 (70,815 - \$109,764)</p> <p>Job Code: 000339</p>	<p>Responsible for assisting the IT Director in providing technical direction, mentoring, customer relations, and project management support. This role provides leadership, supervision and service deliverables for staff in assigned units/departments. This position operates with a significant degree of autonomy and works closely with high-level administrators. A strong technical understanding of the Information Technology environment is required.</p>	<p>Bachelor's degree and five years of relevant experience and two years in a supervisory and/or progressively responsible management role.</p>
<p>IT Director A-14 (\$83,344 - \$133,351)</p> <p>Job Code: 000342</p>	<p>Serves as a member of the Senior IT Leadership Team and directly reports to the CIO. This position is responsible for providing leadership, direction, mentoring, customer relations and project management of multiple KU IT departments. The Director is given considerable latitude and independence to organize and manage projects, resources (fiscal and personnel), and activities in a robust and evolving technical environment.</p>	<p>Bachelor's degree and seven years of relevant experience and five years in a supervisory and/or progressively responsible management role.</p>