



State Employee Health Plan (SEHP) Dependent Audit – You were randomly selected

The SEHP provided a list of KU faculty and staff who were randomly selected for the [Dependent Verification Audit conducted by AON Hewitt](#). The audit is to validate dependent eligibility for SEHP coverage and was based on health insurance enrollment status only and no other factor. You should have received the AON Hewitt letter at your home address or an email with instructions about the dependent documentation you are required to submit **by May 25th**. Generic copies of that communication, without the Dependent Verification ID, can be found on here ([letter](#) and [email](#)). **If the documentation is not provided timely, the SEHP states your dependents will be removed from SEHP coverage effective June 30, 2017.**

If you have already provided your dependent documentation to AON Hewitt, you may disregard this information. If you wish to check your status in a few days to ensure your documents were received by AON Hewitt, you can view your audit status, obtain copied of mailed letters and access helpful information at www.yourdependentverification.com/plan-smart-info (see page 1 of the [AON Hewitt letter](#).)

The AON Hewitt [letter](#) and [email](#) will have your personal Dependent Verification ID number. **If you do not have that [letter](#) or [email](#), please contact AON Dependent Audit Center at 1-800-725-5810** from 7 am to 10 pm Central Time, M-F. When the voice system requests the Dependent Verification ID, please state “representative” (you may need to do this twice). When connected to a representative, state that you do not have a copy of the letter and ask that they locate your file. You will be asked verification information to receive your Dependent ID number. At this point, you can ask AON Hewitt to: 1) guide you in accessing your letter [online](#) or 2) request a copy of letter to be mailed to your home address.

The SEHP list provided to KU shows the following dependent(s) selected for the Dependent Verification Audit:

Employee Name: XXX
Dependent Name(s): XXX
Account Type(s): XXX

For information about the types of **acceptable dependent documentation**, see pages 6-7 of the [AON Hewitt letter](#).

To submit documentation, please include the coversheet (page 3 of the [AON Hewitt letter](#)) and choose one of three methods:

Online Upload: www.yourdependentverification.com/plan-smart-info

Secure Fax: 1-877-965-9555

Mail: Dependent Verification Center, P.O. Box 1414, Lincolnshire, IL 60069-1414

After submitting the documentation, if you wish to check your status in a few days to ensure your documents were received by AON Hewitt, you can view your audit status, obtain copied of mailed letters and access helpful information at www.yourdependentverification.com/plan-smart-info.

If you have questions about the audit, please contact AON Hewitt Dependent Audit Center at 1-800-725-5810, from 7 am to 10 pm Central Time, M-F.

If you experience any issues with AON Hewitt, please email benefits@ku.edu so that we may attempt to assist you.

We appreciate your time and thank you for your patience as we work through this process.

If you have questions, please contact Benefits at 785-864-7402 (Benefits Hotline); stop by 150 Carruth O'Leary between 8:00 am to 5:00 pm, M-F; or email benefits@ku.edu